



CONTROLLED PRODUCTS SYSTEMS GROUP

ETS Inc. • (A) (C) (D) • **SAGE** • CONTROLLED PRODUCTS

6816 Academy Parkway East NE Albuquerque, NM 87109 PH 505 344 3501 FX 344 3542

Friday, January 14, 2005
BD Loops
832 San Nicolas Circle
Huntington Beach, CA 92648

RE: Pre-formed loops

Ted,

I will like to let you know the following:
Since our branch opening, we have carried your product with great success.

Our customers like the reliability and ease of installation. We have not heard of one of them failing. The variety of size, make them a good choice for most installations. Also, the support you have extended to us on our open houses and other events, definitely add value to carrying your product as a staple Item. The prompt shipping policy favors the reliability our company like to be known for.

Thank you for all your help! Keep up the good work!

Sincerely yours,

Roberto Arroyo
CPSG Albuquerque
Distribution Center Manager