B D Loops, Inc.

Preformed Loop Limited Warranty

Effective November 1, 2026

Coverage. B D Loops, Inc. (“BD Loops”) warrants that its preformed loops will be free from defects in material and workmanship under normal use for **3 years** from the date of BD Loops’ invoice. If BD Loops can’t match the loop to a specific invoice, the term runs from the earliest date shown by reasonable proof of purchase, such as a distributor’s or installer’s invoice. This warranty covers BD Loops’ customer and the end user, meaning the owner of the property where the loop is installed. It is part of every sale of BD Loops preformed loops and controls over any different terms in a purchase order. It replaces all earlier BD Loops loop warranties. Loops invoiced before the effective date are covered by this warranty for claims made on or after that date, with the term counted as described above. Claims made before the effective date are handled under the warranty then in effect.

Installation. BD Loops recommends installation by a qualified professional. Follow BD Loops’ published installation instructions in effect when the loop was invoiced (earlier versions are available on request), found on the Saw-Cut Loop product page (bdloops.com/preformed-saw-cut-loops) and the Direct Burial Loop product page (bdloops.com/direct-burial-loops).

What is not covered. This warranty covers only defects in material and workmanship. Causes that are not covered include:

- Installation that does not follow BD Loops’ published installation instructions or applicable codes
- For saw-cut loops, slots not sealed with a sealant sold for sealing loop slots (any brand; not crack filler or general-purpose products), applied according to its maker’s instructions
- Damage during installation, paving, compaction, or concrete placement
- Later saw-cutting, excavation, or utility work
- Pavement cracking or failure, ground movement, or settling
- Failure of slot sealant, backfill, or other materials that are not part of the loop
- Lightning, power surges, or connection to incompatible or faulty equipment
- Vehicle or equipment impact, fire, flood, earthquake, or other natural disasters
- Abuse, misuse, alteration, or improper storage or handling

Making a claim. Contact B D Loops, Inc., 1907 Nancita Cir, Placentia, CA 92870, 714-723-0946, or team@bdloops.com, within 30 days of discovering a defect and before the warranty period ends. Include the name of the distributor or installer you bought from (if not BD Loops), any invoice or other proof of purchase you have, and a description of the problem. BD Loops may request photos, test readings, or the loop itself before approving a claim. Do not return a loop without a return authorization.

Remedy. If BD Loops reasonably determines, after inspection, that a loop has a covered defect, BD Loops will, at its option, provide a replacement loop or refund the amount BD Loops received for it. BD Loops pays to ship the replacement to the claimant. You pay any cost to remove, return, or install a loop. Refunds are paid to the business that bought the loop from BD Loops. This is the sole and exclusive remedy under this warranty. No distributor, dealer, or employee may change or add to this warranty.

Limits of liability. The following apply to the extent allowed by law.

FOR BUYERS WHO ARE NOT CONSUMERS, THIS IS THE ONLY WARRANTY BD LOOPS MAKES FOR ITS PREFORMED LOOPS, AND BD LOOPS DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. FOR CONSUMERS (PEOPLE WHO BUY FOR PERSONAL, FAMILY, OR HOUSEHOLD USE), ANY IMPLIED WARRANTY IS LIMITED TO THE TERM OF THIS WARRANTY.

BD LOOPS IS NOT RESPONSIBLE FOR LABOR OR OTHER COSTS TO REMOVE OR INSTALL ANY LOOP, INCLUDING SAW-CUTTING, PAVEMENT OR CONCRETE REMOVAL AND REPLACEMENT, OR TRAFFIC CONTROL, AND IS NOT LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES. BD LOOPS' TOTAL LIABILITY FOR ANY CLAIM, IN CONTRACT, WARRANTY, NEGLIGENCE, OR OTHERWISE, WILL NOT EXCEED THE AMOUNT BD LOOPS RECEIVED FOR THE LOOP. EACH LIMITATION IN THIS WARRANTY APPLIES EVEN IF A REMEDY FAILS OF ITS ESSENTIAL PURPOSE.

Any lawsuit under this warranty must be filed within one year after the warranty period ends.

Nothing in this warranty limits liability for personal injury where the law does not allow it.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This warranty is governed by the laws of the State of California. It is posted at bdloops.com/bd-loops-warranty. Except as stated above, the version in effect when the loop was invoiced applies.